



1 January 2021

To family and friends of residents.

We hope you all had a lovely Christmas and would like to wish you a happy and very safe New Year. Whilst we were hopeful that COVID restrictions would remain as is for the holiday period, the emerging cases in Victoria have unfortunately led to enhanced restrictions across the state including additional measures being placed on Residential Aged Care facilities.

Last night we were advised that 'where the visitor is the parent, guardian, partner, carer or support person of the resident, and the person's visit is for the purpose of providing emotional, cultural, spiritual or social support to the resident that cannot reasonably be provided by that person via electronic or other non-contact means, then 1 visitor at any time, once per day for max 2hrs is permitted.'

Staff from Princes Court will be making contact with those who have a visit booked this weekend for more than one person to advise of this change and the time restriction will now apply to all visits. Please bare these restrictions in mind when booking a visit.

The residents have been updated today on the new restrictions.

Princes Court is happy to facilitate electronic visits via appointment that can be made through reception.

Visitors and staff entering Princes Court Homes are still required by the Department of Health and Human Services to be screened on entry. A worker or visitor must not enter a RACF if they:

- are not wearing a fitted face mask (unless an exception applies). A face shield on its own does not meet the mask requirement.
- are unwell or have even the mildest symptoms of coronavirus (COVID-19):
 - fever or temperature over 37.5 degrees Celsius
 - loss or change in sense of smell or taste,
 - chills or sweats,
 - cough,
 - sore throat,
 - shortness of breath,
 - and/or runny nose
- have coronavirus (COVID-19) and are currently required to isolate

- have been in contact with someone with coronavirus (COVID-19) within the last 14 days and are currently required to quarantine - **Note: this currently applies to any person that have lived or visited a restricted area in NSW and is required to quarantine, see <www.coronavirus.vic.gov.au/travel-restrictions-new-south-wales>**

- have been tested for coronavirus (COVID-19) due to symptoms and not yet received a result

- have arrived in Australia from overseas in the last 14 days.

In order to ensure excluded persons are prevented from entering the facility, the screening and declaration process is required.

Currently additional restrictions also apply to a list of exposure sites in the Victorian areas of Mentone, Mitcham and Hallam. Please do not visit if you have been or spent time with people who have been to any of the exposure sites. A full list can be found on The Department of Health and Human Services website and this will be updated accordingly.

Please assist us to keep our residents safe by utilising the hand hygiene stations conveniently located around the facility and rescheduling a visit or opting for a virtual visit if at all unwell.

We will continue to keep you updated as more information is made available as the situation in Victoria evolves.

If you have any questions please contact either Sue Zariko (Clinical Care Coordinator) or Sianne Nicholds (Director Care Services).

Kind Regards

Sianne Nicholds | Director Care Services