



12 February 2021

To family and friends of residents.

As you would be aware COVID 19 is escalating again in Victoria and the State Government is introducing circuit breaker action with stage four requirements to reduce the risk to residential aged care.

Unfortunately, the purpose of this letter is to advise that as per Victorian Government directives effective from 11.59pm 12 February 2021 to 11.59pm 17 February 2021, Princes Court is unable to facilitate any on-site visitations, fence visits or external excursions except for extenuating circumstances including palliative care. Please refer to the attached State Government table of restrictions.

We are continuing to provide virtual technology visits via facetime, which can be booked via email info@princescourt.com.au or through calling reception on 03 5022 1022 (telephone bookings only available during business hours). Virtual visits can be facilitated Monday, Tuesday, Wednesday and Saturday morning 9.30am – 11.30am and Thursday and Friday afternoons 1.00pm to 4.30pm.

Please be assured that the Princes Court lifestyle program will continue to engage with residents on a daily basis.

Princes Court will continue to monitor the restrictions closely and confirm and communicate any changes as they occur.

Again, we thank everyone for their patience and understanding as we all adapt to changing circumstances and regulations.

If you have any concerns, please contact Reception and they will refer to Clinical Care Staff or myself as required.

All the best and stay safe.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Jenny Garonne".

Jenny Garonne, CEO