



20 December 2020

Dear family members and friends

### **Christmas Message**

I wanted to firstly wish you a Merry Christmas and hope that you have time over the festive season to relax and enjoy the company of your family and friends.

This year has been a challenging year for us all and I am proud to say that even under the circumstances that we faced, staff worked together, often going over and above their normal tasks, to continue to provide your loved one with the quality care and also a broad range of activities and services to ensure their lives were the best they can be.

Lyn Heaysman, Chair of our Board of Management, and I would also like to thank you for your patience and trust in our care for your loved ones.

We have a wonderful community at Princes Court and you are very much a part of this. Your contribution during the challenging COVID 19 time was appreciated through your understanding, consideration and messages to staff providing encouragement. This made all the difference.

Here is hoping that 2021 will see a new normal, where we can increase the connection with families and friends and open up the Princes Court community again. Volunteers are already returning and re-establishing friendships and we are looking forward to utilising the bus more. We also have a number of established and also new initiatives that we have not been able to run in 2020 that we will be initiating.

In closing, again wishing you and your families a safe, happy Christmas filled with special moments.

Yours sincerely

A handwritten signature in blue ink that reads "Jenny Garonne".

Jenny Garonne  
CEO