



25 July 2022

Dear Residents and Friends

Unfortunately, Princes Court Homes has recorded an additional resident in Waratah Unit as COVID 19 positive. With the three residents in WJ Caffrey Unit, the total is now four. The number of staff members has reduced with now only three staff affected whilst on site. We are taking all necessary precautions to reduce the impact that this outbreak across the facility to ensure the safety of the residents.

All the residents affected are well with only mild symptoms. We have completed site wide Rapid Antigen testing and all results are negative. The resident's families affected have been contacted and the residents in these unit are being encouraged to remain in their room and if walking outside they have been asked to wear masks. Lifestyle is being provided on an individual basis to the affected units.

As discussed previously, all of our residents that meet the criteria have received their fourth COVID vaccination and the majority have received the flu injection, so this will assist in reducing any symptoms and hopefully the risk of transmission considerably. All staff are vaccinated and have completed the third booster vaccination.

We are working with the Public Health Unit in relation to all actions taken as part of our COVID 19 plan, all staff will continue to wear personal protective equipment (PPE) as required until we are directed otherwise. Before the start of each shift all staff will be completing rapid antigen testing and COVID hygiene requirements are being adhered to in addition to conducting twice daily cleaning of all touch point areas across the facility.

The facility will remain in outbreak for a minimum of seven days from the last resident who tests positive and we will continue to permit only the one nominated COVID visitor will be able to visit the residents to reduce the potential for COVID 19 transmission. This is the person that was nominated recently on the form that was provided. Although we understand the need for some residents to have the contact with their loved ones, please consider carefully if a visit is required during this time as we have limited staff to complete the Rapid testing.

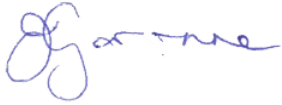
It will also be important for visitors to wear PPE and face shields, like staff do to protect everyone. If you would like to visit a resident, please contact reception on 50221022 during business hours. Visits to residents who are at "end of life" is an exception to these requirements. Please discuss this with RN on duty.

Please feel free to contact the residents by phone and we would be happy to take booking to connect your family members by phone and the use of a tablet for visual communication from tomorrow morning. Please contact reception who will organise a booking with lifestyle for you.

If you have any concerns, please contact the RN on duty, Sianne Nicholds on 0428 525 528 or myself on 0430347522.

Stay safe and take care.

Kind regards

A handwritten signature in blue ink, appearing to read 'Jenny Garonne', with a stylized flourish at the end.

Jenny Garonne
CEO