



*Flexible support for
independent living*

real people real care



princescourt
AT HOME

A vibrant community lifestyle... at home

Princes Court is an aged care community, bonded by a belief that everyone deserves to feel happy, safe, valued, and respected.

We have been part of the Mildura community for more than 60 years, giving us experience and expertise to support you and your family when considering aged care services.

Flexible support for independent living

Princes Court At Home provides flexible, responsive in-home care and support services to assist you with continuing to live independently in your own home. You decide what you need from us, and when you need it.

Figuring out when the 'when the time is right' can be challenging. Some indicators may include: reduced mobility, difficulty completing routine daily activities, deteriorating memory, difficulty maintaining your home or getting to appointments.



How to access Support at Home

1 Come and have a chat	Make a time to meet with the Princes Court at Home Care Coordinator
2 Obtain an ACAT assessment	Book an assessment at My Aged Care – online, or on the phone (1800) 200 422. You can make your own appointment, or it can be made by a carer, social worker, a family member, doctor or service provider. The website has a tool to help you check your eligibility.
3 Assessment Team	The assessment team will make an appointment to come to your home and interview you to assess what assistance you need and if you are eligible for government-funded services.
4 Support at Home package approval	You will receive notification from the Department of Health advising of what level of care you have been assessed for.
5 Support at Home package allocation	You will be notified when your Support at Home package is assigned.
6 Choosing a Home Care provider	Once you have been assigned your funding, you have 56 days to find a suitable Home Care provider. The team at Princes Court at Home can help you develop your plan. Contact us on (03) 5055 0911.
7 Ongoing support and changing needs	Princes Court at Home will continue to work with you to ensure your needs are being met.



At Home services

We can tailor a package to meet your specific needs and goals, with services such as:



Personal Care

Assistance with activities of daily living (ADLs) including showering, dressing, grooming, and mobility



Social Support

One-to-one support for companionship at home, social engagement, and cognitive stimulation; transportation and support to attend appointments such as the doctor and dentist, social activities, shopping or paying bills



Nursing Care

Including wound management, and medication management (but not administration)



Domestic Cleaning

Grocery shopping and meal preparation; general housekeeping; laundry; and household cleaning tasks



Home Maintenance & Gardening

Minor repairs and maintenance, mowing lawns, pruning, gardening etc



In Home Respite

Provide respite within your home to enable your family and caregivers to take a break



Allied Health Services

Including dietician, physiotherapy and allied health assistant

"We are impressed with the customer focus provided by Princes Court at Home. We have found Princes Court staff very helpful in explaining the structure of Home Care and in delivering the services we need in our home here. These services have been very effective and innovative."

BARRIE & NOLA MACMILLAN

How much does it cost?

Depending on your circumstances and the outcome of your Aged Care Assessment, you may be eligible for Government funding under the Support at Home program. This funding helps you access the services you need to live safely and independently in your own home.

Your contribution will depend on:

- The level of Government subsidy you receive
- The services you choose and how often you access them
- Any personal contribution determined through means testing

For an overview of service costs, please refer to our separate Pricing Schedule. Our team can help you understand your options and find the package that best fits your needs.

We are here to help

Our team can help with activities of daily living, transport, companionship, or be there when your usual caregivers need to travel, work, or run other personal errands. If there's something you need that we haven't listed, or if you'd like more information, please reach out to us.



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